



## **The Corporation of the Town of LaSalle**

**To:** Members of the Water & Wastewater Committee

**Prepared by:** Lena Petros, Manager of Water and Wastewater

**Department:** Public Works

**Date of Report:** November 13, 2019

**Report Number:** PW-WWC-08-19

**Subject:** PW-WWC-08-19 - 6585 Disputed Rd. Water Consumption.docx

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### **Recommendation**

That the report of the Manager of Water and Wastewater dated November 13, 2019 (PW-WWC-08-19) regarding PW-WWC-08-19 - 6585 Disputed Rd. Water Consumption.docx BE RECEIVED; and that a credit of \$1,102.94 to the October 2019 water bill BE APPROVED.

### **Report**

The homeowner of 6585 Disputed Road contacted Public Works on October 9, 2019 regarding their October water bill. The Public Works Clerk spoke with the resident regarding the bill and printed the reports below showing the consumption for the billing period.

The Clerk explained to the resident that the water passed through the meter but seems to be back to regular consumption now. An appointment was set for Thursday, October 10, 2019 for the Public Works department to check for leaks on the private water system and verify meter number accuracy. Detection of a leak would be hard to determine since consumption had gone back to normal as shown on the October graph below. Also, meter numbers were verified to be accurate.

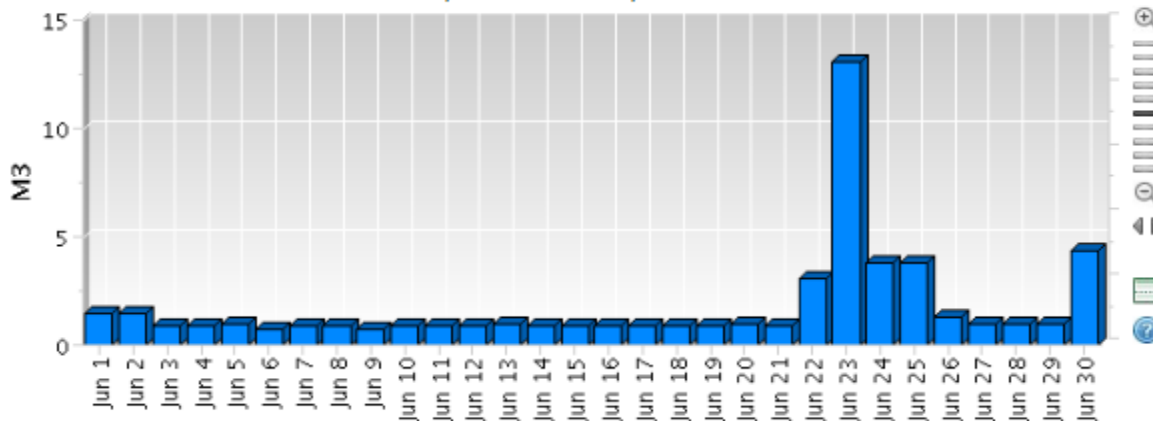
In addition, the homeowner requested sending the current meter out for testing by an independent party. Public Works staff explained the Town's Water and Wastewater Billing and Collection policy (F-GEN-006) should the meter be found to register accurately or in favor of the account holder, the account holder will be responsible for the expense of removing and testing the meter. If the meter is found to register in favor of the Town or if the meter is deemed to be a faulty meter, steps will immediately be undertaken to rectify the problem, and a new bill will be issued based on the average of

the previous four billing periods for the service address. As a result, the homeowner declined this service and meter was not sent out for accuracy test.

Therefore, it is recommended that the Committee concur with the information enclosed regarding the water consumption and a reduction of block 1 and 2 rates to bulk rate as per policy number F-GEN-006 with a credit of \$1,102.94 be granted.

### 6585 DISPUTED RD (71913569 - 19000001500)

Jun 1, 2019 - Jun 30, 2019



All Intervals  
52.7 M3

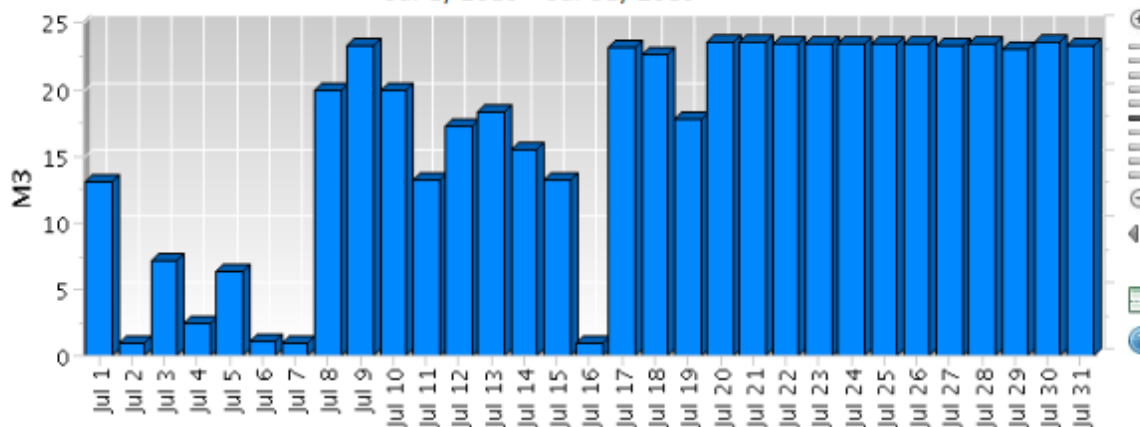
Total  
52.7 M3

KavaChart images from VE.com

Note: Weather Data not available

### 6585 DISPUTED RD (71913569 - 19000001500)

Jul 1, 2019 - Jul 31, 2019



All Intervals  
518.9 M3

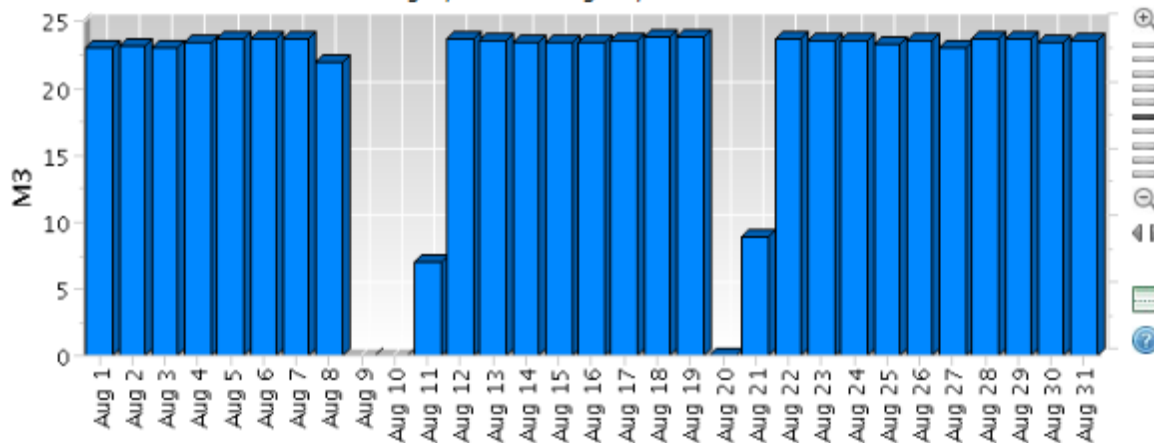
Total  
518.9 M3

KavaChart images from VE.com

Note: Weather Data not available

**6585 DISPUTED RD (71913569 - 19000001500)**

Aug 1, 2019 - Aug 31, 2019



All Intervals  
626.2 M3

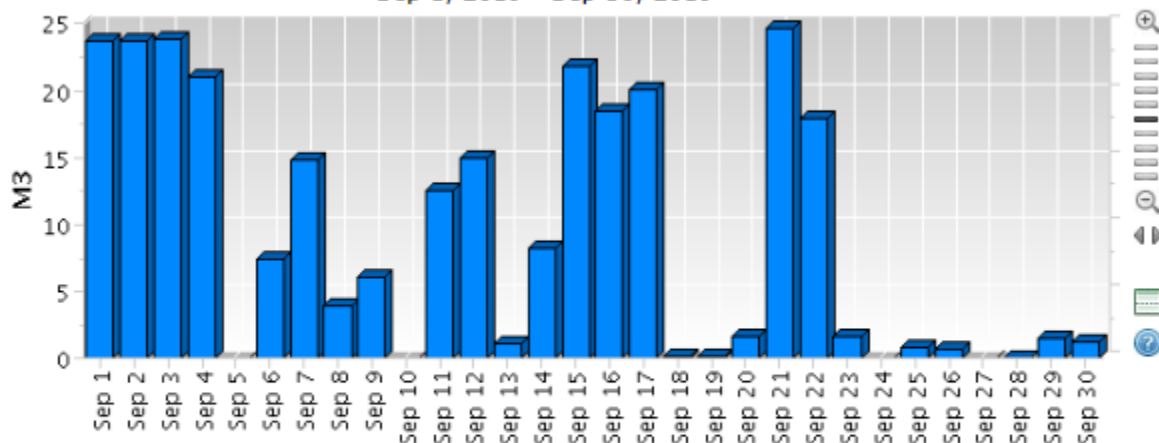
Total  
626.2 M3

KavaChart Images from VE.com

Note: Weather Data not available

**6585 DISPUTED RD (71913569 - 19000001500)**

Sep 1, 2019 - Sep 30, 2019

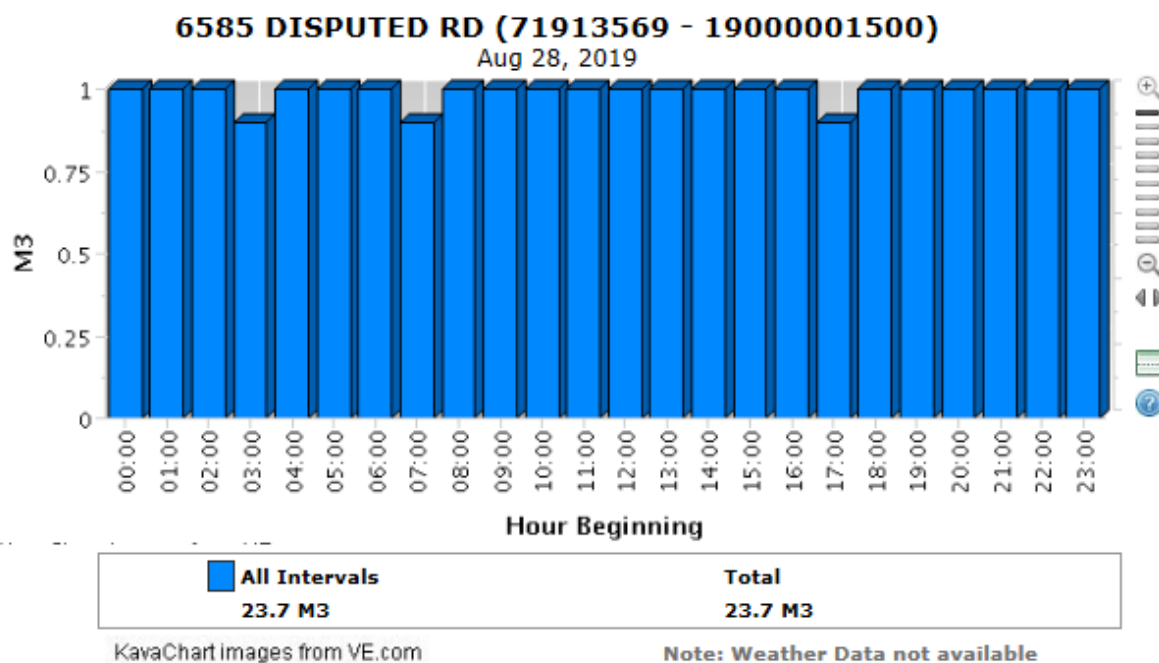
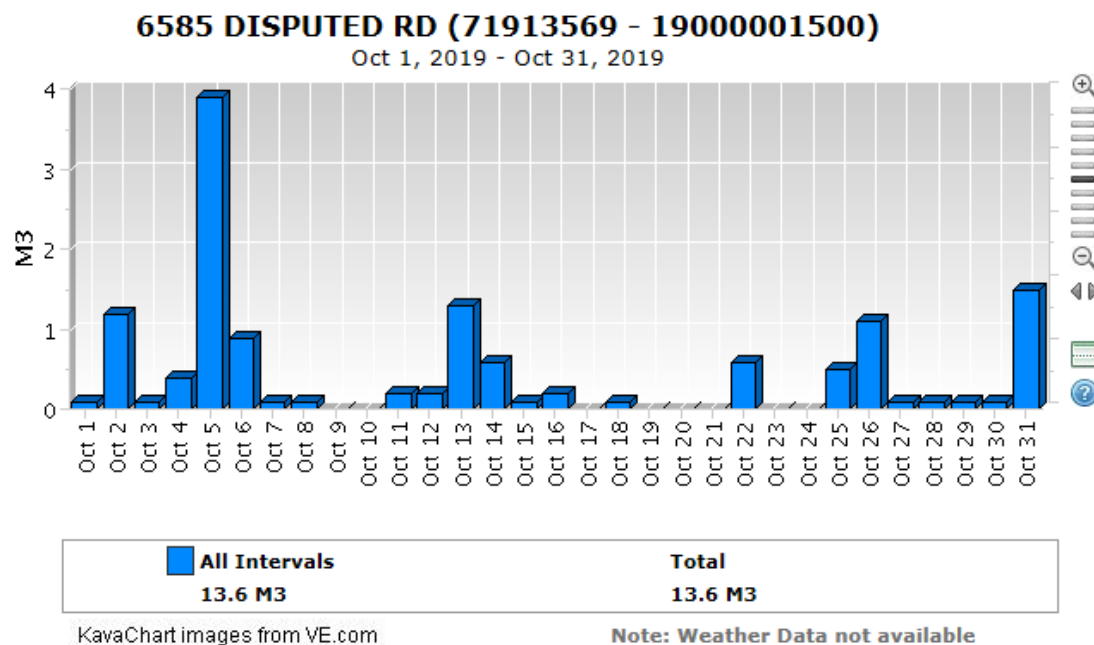


All Intervals  
272.6 M3

Total  
272.6 M3

KavaChart Images from VE.com

Note: Weather Data not available



**TOWN OF LASALLE**  
**5950 MALDEN ROAD**  
**LASALLE ON N9H 1S4**

Phone: (519) 969-7770

Fax: (519) 969-4029

# WATER & WASTEWATER BILL



Account #: [REDACTED]  
 Service Address: 6585 DISPUTED RD

Billing Date: 03-Oct-2019 Bill From: 01-Jul-2019  
 Batch #: 2019100302 Bill To: 30-Sep-2019

Due Date : 25-Oct-2019

6483 MATCHETTE RD  
 LASALLE ON N9J 2J8

Make Cheque Payable to  
 TOWN OF LASALLE  
 Enter Amount Enclosed

Account Balance \$ 1,903.99

Amount Due \$ 1,903.99

Please detach and return top portion with payment. Retain bottom portion for your records.

Account #: [REDACTED]  
 Service Address: 6585 DISPUTED RD

Billing Date: 03-Oct-2019 Bill From: 01-Jul-2019  
 Batch #: 2019100302 Bill To: 30-Sep-2019

## Account Details From: 03-Oct-2019

PIN# [REDACTED]

Code	Description	From	To	Units	Amount
Last Payment Made on: 22-Jul-2019					-169.65
W RFED	WATER FEEDER CHARGE	01/07/19	30/09/19	1.00	33.00
W R709A	5/8"- 3/4" WATER METER SIZE CHARGE	01/07/19	30/09/19	1.00	15.00
W RMW	WATER CONSUMPTION	01/07/19	30/09/19	1.00	1,855.99
71913569	01/08/19 Current Reading: 1592.00	01/07/19	Prev. Reading: 1073.00	Consumption:	519.00 M3
	01/09/19 Current Reading: 2218.00	01/08/19	Prev. Reading: 1592.00	Consumption:	626.00 M3
	01/10/19 Current Reading: 2490.00	01/09/19	Prev. Reading: 2218.00	Consumption:	272.00 M3
Total Consumption:					1417.00 M3
Consumption 81.00 @ 1.05000000					85.05
54.00 @ 1.22000000					65.88
1282.00 @ 1.33000000					1705.06
					1855.99

Current Levy 1,903.99

Account Balance \$ 1,903.99

Due Date : 25-Oct-2019

Amount Due \$ 1,903.99

TOWN OF LASALLE  
 5950 MALDEN ROAD  
 LASALLE ON N9H 1S4  
 Phone: (519) 969-7770  
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6483 MATCHETTE RD  
 LASALLE ON N9J 2J8

## **Consultations**

Type consultations here

## **Financial Implications**

Type financial implications here

## **Prepared By:**

A handwritten signature in black ink, appearing to read 'Lena Petros', with a stylized, cursive script.

Manager, Water and Wastewater

Lena Petros, C.E.T.

## Link to Strategic Priorities

	Expanding and diversifying our assessment base
	Effectively communicating the activities and interests of the Town
	Managing our human and financial resources in a responsible manner
	Promoting and marketing LaSalle
	Promote a healthy and environmentally conscious community

## Communications

	Not applicable
	Website
	Social Media
	News Release
	Local Newspaper
	Bids & Tenders
	Notification pursuant to the Planning Act

## Notifications

Name	Address	Email

**Report Approval Details**

Document Title:	PW-WWC-08-19 - 6585 Disputed Rd. Water Consumption.docx
Attachments:	
Final Approval Date:	Nov 18, 2019

This report and all of its attachments were approved and signed as outlined below:



Director, Public Works

Peter Marra



Chief Administrative Officer

Joe Milicia