

Service Request Data - 1st Quarter - 2020

Name	Service Requests Count
Email	0
In-Person	0
Website	42
Phone	0
None	1
Cumulative Total	43

Name	Service Requests Count
Finance	4
DSI	17
Culture & Recreation	4
Council Service	6
Public Works Corporate	12
Cumulative Total	43

Name	Service Requests Count
Unassigned PW Service Request	1
Complaints (Portal)	2
Licensing (Portal)	3
Culture & Recreation Rentals (Portal)	1
Culture & Recreation Patron Feedback (Portal)	3
By-law Enforcement (Portal)	17
Water Billing Issues (Portal)	2
Compliments (Portal)	1
Public Works Corporate (Portal)	11
Property Tax Billing Inquiries (Portal)	2
Cumulative Total	43